ABSTRACT

A system and method for providing notifications to a user includes an alert
manager. The alert manager receives notifications of events occurring within
various executing applications, and utilizes rules to determine when alert
notifications should be sent to one or more specified users. In addition, operation
of batch jobs can determine changes in state of selected data, which generate
events for the alert manager in addition to those generated directly by an
executing application. Alert notifications to users can be sent to the user via any
of several communications channels.